

Message to TTB Regulated Industry Members

Source: TTB

Oct 21, 2013

The federal government has reopened and that means the Alcohol and Tobacco Tax and Trade Bureau (TTB) is back to work! We understand that the shutdown imposed hardships on many of you, the industry members we regulate, and on the public we serve. We want to assure you that TTB is committed to reducing the impact of the shutdown in as many ways as possible, and as quickly as possible, to lessen the effects on your business operations.

We resumed normal operations of our programs on Thursday, October 17:

Our offices have re-opened and are providing their full services.

Our TTB website, TTB.gov, is back to normal operations, including the COLA Public Registry.

All of our TTB Online e-filing systems are back up: COLAs Online, Formulas Online, and Permits Online.

We are actively working to address issues that arose from the shutdown as well as the processing delays that impede your operations and hinder economic activity. We took immediate steps to resolve the applications that were automatically rejected by COLAs Online and Formulas Online during the shutdown, recovering expired applications and issuing guidance to industry. We also cleared all pending export certificate applications and sample import waiver requests that delayed trade activity during the shutdown. Lastly, we have temporarily redirected staff and authorized additional overtime to process the anticipated increase in label, formula, and permit applications in the coming weeks as we resume normal operations.

We will continue our efforts to assess workloads and adjust our resource allocations in order to meet the needs of our regulated industries. We thank you for your patience and cooperation as we work through this recovery period together.